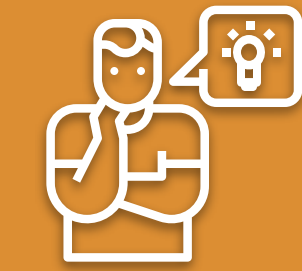




Survey #2 Results Summary

Purpose:

To distribute another an additional survey in the later stages of the design process to confirm our work thus far. We also wanted to see how language in the app is interpreted or what what it makes them "think of". This will allow us to determine if we need to change language used in the app so that potential users can intuitively navigate and use Biblio.



Distribution:

In order to get the survey's out and responses, we used social media platforms and texting. With a short deadline, this was the best option available to get results.

Distribution Streams

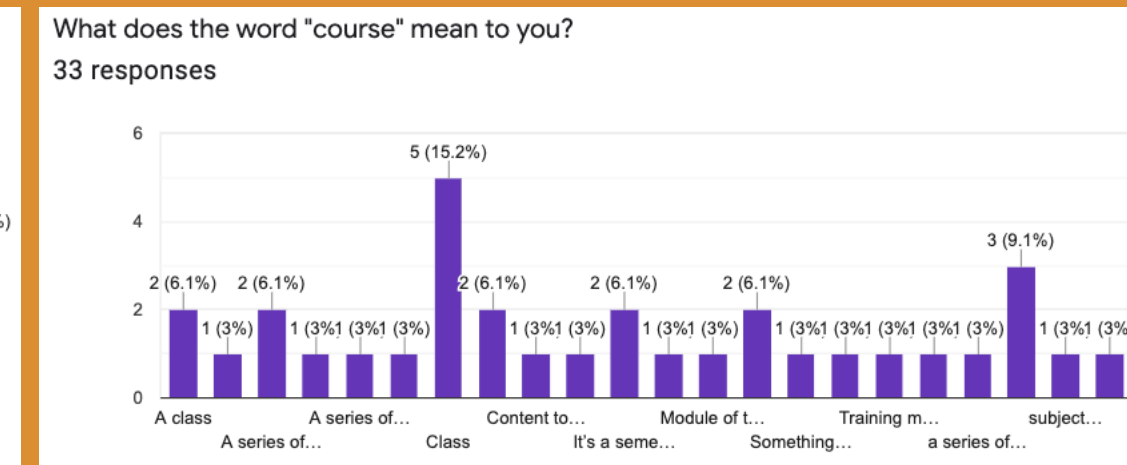
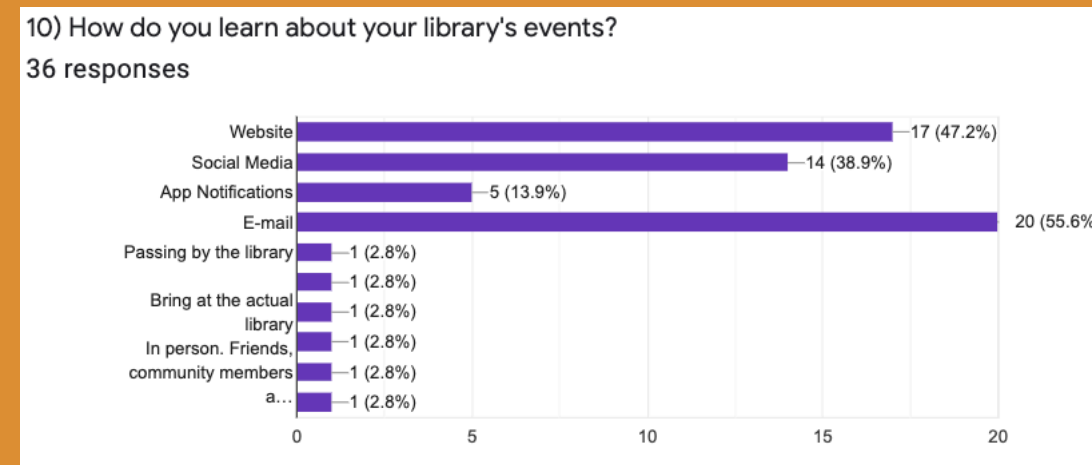
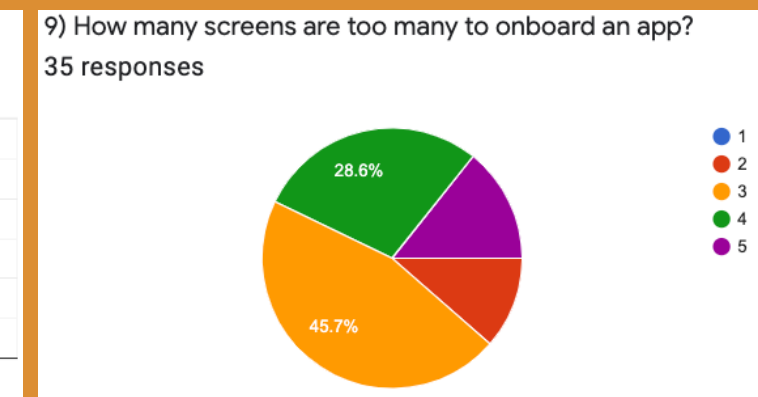
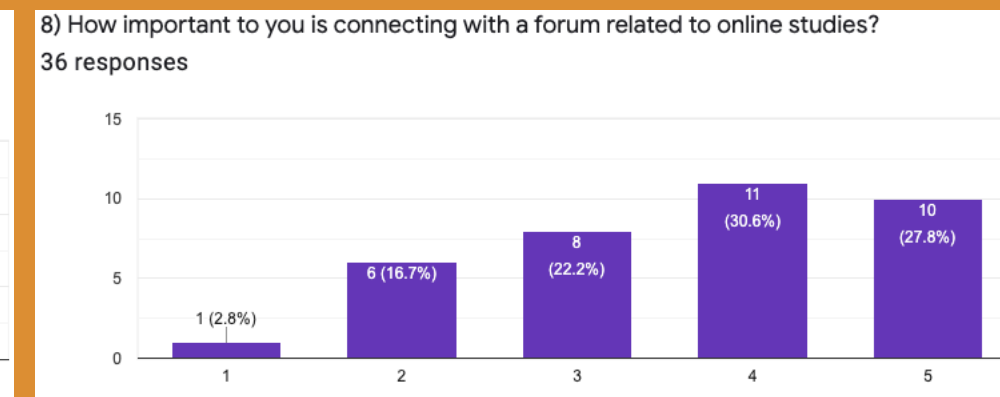
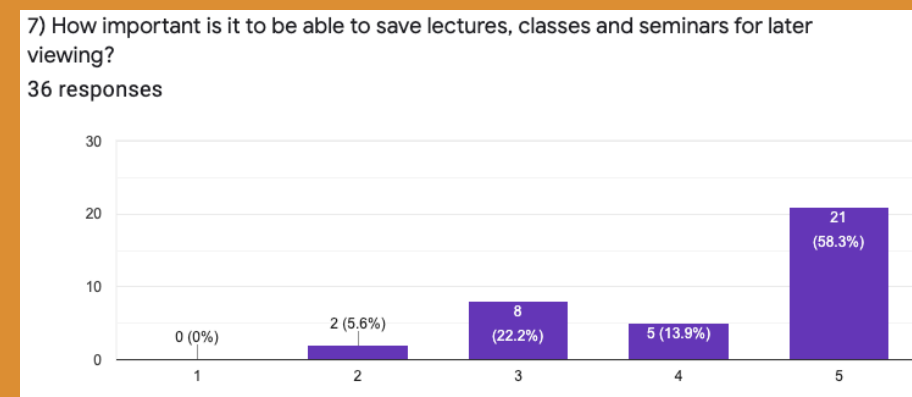
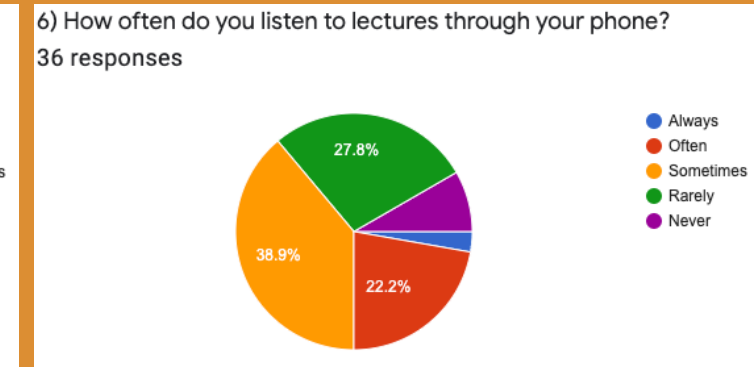
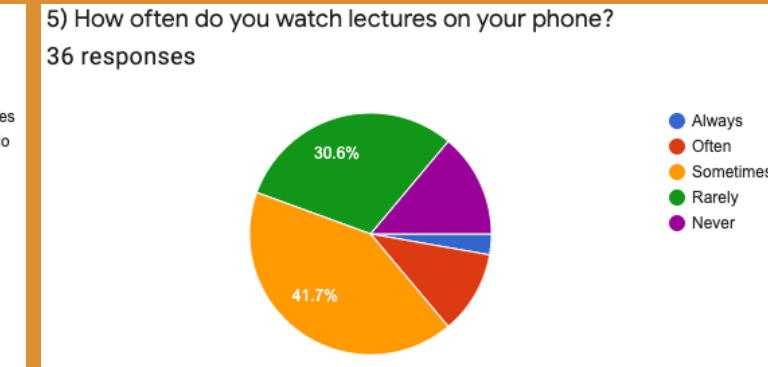
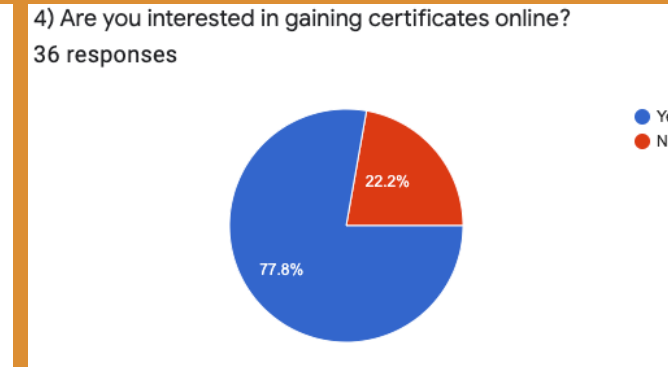
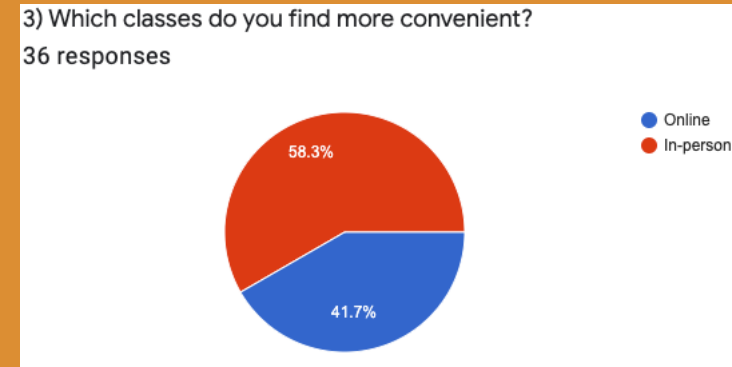


Demographic:

We kept the same target demographic of adults 22 years or older that are interested in changing careers or career development.



Findings



Key Takeaways

- Users prefer to have both **online and in-person** course/education options
- Potential Users primarily find out about events going on at their library through **3 channels: social media, website, email**
- It is very important for potential users to be able to **save their content** for later
- Potential Users associate the terms **"course" and "class" synonymous** with each other
- Majority of potential **users associate the indending meanings** of our terms: Seminar & Workshop
- Some features, like paid courses and certificates, will need to be added to **later versions of Biblio** after more research and testing